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**Want to have
a Career in
Aviation, Hospitality
& Cruise line?**



- **Industry-certified Training Modules**
- **100% Placement Assistance**
- **State-of-Art Facilities**
- **Learning from the best in the industry**



ABOUT OUR JOURNEY

Emporium Training & Consultancy Pvt Ltd was incorporated on 1st May, 2007, with the mission to provide world class training in the field of aviation, hospitality, travel, retail and other customer service sectors. In these past years, Emporium has achieved a lot of milestones which has surely made the brand the most sought after aviation and hospitality training institution. Emporium has been globally recognised for its excellence in placement network for the students, our alumni is successfully working all over the world with the most eminent and leading brands. In 2010, Emporium ventured into skill development, currently Emporium is one of the largest skill training provider in India, empanelled with 13 states governments, trained and placed more than 35000 students across the country and overseas. We are tied up with more than 1000+ global brands in the field of aviation and hospitality sectors in India and overseas. At Emporium, we believe in imparting quality education, building lives, building the nation.



OUR MISSION

Our hallmark is TQM or Total Quality Management Approach with a cutting edge infrastructure, industry experienced trainers, good delivery systems, well designed training modules and workshops to skill manpower and transform them into an employable workforce fit for the customer service industry.

OUR VALUES



COMMITMENT



CREDIBILITY



INTEGRITY & DISCIPLINE



INNOVATION & DRIVE

OUR USP's

Emporium specializes in preparing students to meet the demands of new-age careers in Aviation, Hospitality and Travel & Tourism industries. There are gaps that exist between an Educational Institution and what the Organization expects has to be addressed. Emporium ensures that the quality of the trained students matches the expectations.

We focus on your Professional and Personal Development:

- **Build credibility to enhance your Corporate and Individual image**
- **Equipped with skills necessary to place you above the competition**
- **Honour commitment to quality and excellence**
- **Develop distinguished conduct that is admired**
- **Improved communication and develop self confidence**
- **Differentiate you in a competitive market**
- **The Academy has it all in terms of the best of Educational System, Course Modules, Virtual University Learning and Financial Guidance to facilitate effectiveness in learning and students' enrolment**





Want to become
a **Cabin crew**?

Get groomed for a career in aviation that starts right at the top!

Enroll with us and gain the latest new age knowledge and skills to become the most outstanding, well groomed, emotionally competent and sought after in-flight Cabin Crew talent.

The Right Cabin Crew Training makes all the difference.

We offer Best-In-Class Industry accredited cabin attendant courses. Our commitment to excel will help to distinguish the future airline cabin members:

- Enhance corporate and individual image by building credibility
- Equip you with skills necessary to place you above the peers
- Honour commitment to quality and excellence
- Acquire distinguished conduct that is admired
- Develop self confidence through improved communication
- Differentiate you in a competitive market



State-of-the-art Facilities

Emporium is fully equipped with state-of-the-art facilities to induce learning. They are thoughtfully designed to support specific learning activities for effectiveness in learning and practical transactions.

- **Mock Aircraft Simulator**
- **Voice & Accent Training**
- **Service Related Learning**
- **Beverage Knowledge**
- **Practical Sessions**
- **Computerized Reservation Systems**
- **AV Aids**



Food & Beverage Service Laboratory

- **Cuisine & Service-Related Learnings**
- **Alcoholic & Non-Alcoholic Beverage Learning**
- **Dining Etiquette**
- **Practical Activities**



Housekeeping

- **Practical Training Facilities**
- **Room decoration with different elements**
- **Turn down service**
- **Bed making procedures**
- **Hygiene and safety**





Computer Based Training Room

- On Line Course Assessments
- E - Learning
- Reservation System
- Reinforcement of Learning Activities - Virtual library



Grooming Suite

- Skin Care & Make Up
- Hair Care & Styling
- Personal Hygiene
- Decorum & Deportment
- Demonstration / Workshop



Classrooms with Audio - Visual technologies

- Lecture & Discussions
- Presentations
- Role Play
- Case Studies
- Voice Recording



What do you
achieve?

You get your dynamic career in Airlines & Hospitality Industry

The training module is aimed at the promotion of the strategy for the personality development of every student. The objective of the training programme is bring about personality development with regard to the different behavioural dimensions that have far reaching significance in the direction of organisational effectiveness.

You will learn:

- Influential Communication Skills
- Image Management
- Body Language, Conversation & Etiquette
- Time Management Strategies
- Goal Setting
- Presentation Skills
- Interview Skills
- Team Building
- Group Discussion
- Leadership Skills
- Developing Confidence
- Relationship & Persuasion Skills
- Decision Making Skills
- Talent Development Strategies
- Management Games
- Case Studies

Learn from the Best in the Industry

We have a faculty of renowned professionals who have the experience of working with reputed international and domestic airlines and hotel brands. They have graduated from the best of universities/institutes and have the competence to train you to perfection. Seasoned professionals holding senior positions in top hospitality and travel organisations are regularly invited to share their invaluable experience with our students.

Our Instructors are required to undergo intensive training to ensure that they are thoroughly prepared to establish their professional acumen. They are certified internally through a vigorous 5 levels of Grading Formalities, at various stages of their career development, to gauge their proficiencies for the various curricula. Train the Trainer Programs are conducted regularly for their continuous development and to keep pace with the changes and evolving Industry demands.



Fast Track Course in Aviation, Hospitality & Cruise Line Management

The Fast Track Course in Aviation, Hospitality & Cruise Line Management is an intensive program which equips students with all the skills and knowledge required for their successful careers in these fast-paced industries. The curriculum includes key areas such as customer service, in-flight safety, hospitality operations, and cruise management. Focusing on experiential training, while at the same time introducing industry insights, prepares them to meet airlines, luxury hotels and cruise lines, where careers will be grown both geographically and professionally.



Eligibility Criteria

CLASS 12 PASS/GRADUATE IN
ANY STREAM, 18 TO 27 YEARS
OF AGE

Course Duration

3 months

Course Content

- GROOMING
- SOFT SKILLS
- HOSPITALITY

Certificate Course in Hospitality Management

The 6 months Certificate Course in Hospitality Management is a fast track Course for aspirants wanting to become part of the Hotel Industry. The trainee learns the basic nuances of how the Hotel functions, especially related to the Front Office, Food & Beverage and Hotel Housekeeping Departments. Trainees acquire skills to get absorbed at Entry level positions and move ahead with a promising career.



Eligibility Criteria

CLASS 12 PASS/GRADUATE IN
ANY STREAM, 18 TO 27 YEARS
OF AGE

Course Duration

6 months

Course Content

- SPOKEN ENGLISH
- GROOMING
- SOFT SKILLS
- HOSPITALITY

Certificate Course in Aviation & Hospitality

The 1 year Certificate Course in Aviation and Hospitality Management is designed for trainees who want flying careers in the Airline and Hotel Industry. Grooming, Deportment, Soft Skills, Aviation and Hotel Training, and Customer Service Skills are imparted along with Industry Interface.



Eligibility Criteria

CLASS 12 PASS, MINIMUM 18 YEARS OF AGE, GRADUATE IN ANY STREAM FOR AIRPORT GROUND SERVICES TRAINING

Course Duration

12 months

Course Content

- CUSTOMER SERVICE
- GROOMING AND DEPORTMENT
- SOFT SKILLS
- AVIATION
- HOSPITALITY SKILLS

Certificate Course in Aviation, Travel Tourism & Hospitality



The 1 year Certificate Course in Aviation, Travel Tourism and Hospitality Management encompasses training to become a part of the Hotel , Travel Tourism and Airline Companies. The trainee also experiences On the Job Training and Industry Interface and Internship in this duration.

Eligibility Criteria

CLASS 12 PASS/GRADUATE IN
ANY STREAM, 18 TO 27 YEARS
OF AGE

Course Duration

12 months

Course Content

- ENGLISH COMMUNICATION
- SOFT SKILLS
- CORPORATE SKILLS
- GROOMING AND DEPORTMENT
- AVIATION
- HOSPITALITY AND TRAVEL TOURISM
- CUSTOMER SERVICE SKILLS

Our Partners

EMPORIUM is empanelled with the Government of Maharashtra, Jammu & Kashmir, Nagaland, Mizoram, West Bengal, Sikkim, Meghalaya and Arunachal Pradesh for Skill Development and Capacity Building. We are conducting 100% Govt. sponsored placement linked skill development training programmes in collaboration with the various states in India and are providing world class careers to the youth in the field of Aviation, Hospitality, Tourism, Retail and other customer service sectors across the globe.



Manipur Skill Development Society
(A Govt. of Manipur Undertaking)
"Skills for Employment"



Government of Sikkim



सत्यमेव जयते
गुजरात सरकार



Directorate of Employment
& Craftsman Training
Government of Nagaland



Directorate of Employment
& Craftsman Training
Government of Meghalaya



Directorate of Industrial Training
West Bengal



Department of Labour,
Employment & Industrial Training
Government of Mizoram



NORTH EAST LIVELIHOOD PROMOTION SOCIETY
Ministry of Development of North Eastern Region, Government of India
NORTH EAST RURAL LIVELIHOOD PROJECT



Mizoram Youth Commission
A Government of Mizoram Agency for Youth Development

Our Success Stories



Torik Tasar
Saudi Arabian Airlines



Shivani Sharma
Indigo Airlines



Momo Zeliang
Saudi Arabian Airlines



Khupthangsang Tonsing
Air India



Mharoni Lotha
Spicejet



Farheen Andalib
**The Park Hyatt Hotel & Villas,
Abu Dhabi, UAE**



Erenbeni Kikon
Qatar Airways



Ajano Nakhro
Saudi Arabian Airlines



Atunuo Longkumer
Dream Alaska Cruises



Asensola Tzudir
P&O Cruises, UK



Bendangkoka Aier
**Cabin Crew,
Vistara/Air India**



Jacinta Muivah
**Taj Mahal Palace Hotel
& Towerdy, Mumbai**



Meveine Tanshanga
**Domain Hotel,
The Kingdom of Bahrain**



Montoli Sema
**Co-founder
Moly Bar, Mumbai**



Sademenla
Cabin Crew, IndiGo



Samzaiyile
**Rosemary Group,
Doha, Qatar**



Thanmichon Ahum
Taj Rambagh Palace



Seema Pradhan
P&O Cruises, UK



Jubida Begum
Holiday Inn, Kuwait



Alike
Cabin Crew, IndiGo



Akok
Cabin Crew, Akasa Air



Rose
Cabin Crew, IndiGo



Imtitemsu
Cabin Crew, Akasa Air



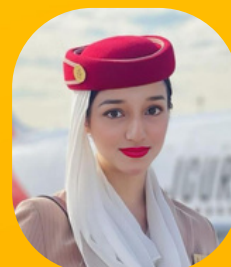
Azo
Al Ghalia, Bahrain



Tsuthula
Cabin Crew, IndiGo



Erang
P&O Cruises, UK



Iliya
Cabin Crew, Emirates



Chansophy
**J.W. Marriott Prestige Golfshire
Bengaluru**



Setolu
The St. Regis, Mumbai



Chan
**Five Palm, Jumeirah
Dubai**



Nihal Singh
Indigo Airlines, Kolkata



Dayananda Singh
JWC centre, Mumbai



**Students placed at
The Leela Palace
Bangalore**



**Students placed with
Carnival Cruise**



**Students placed with
Air India
as Cabin Crew**



**Students placed with
P&O Cruises, UK**



**Rinchen Wangmu Bhutia
Cabin Crew, Air India**



**Students placed as
Cabin Crew, Air India**



**Students placed at
Raffles, Udaipur**



**Students placed at
Guwahati Airport**



**Students placed at
Jio World Centre
Mumbai**

OUR INDUSTRY PARTNERS

Emporium's success is built on a firm understanding of what the industry is looking for and we train our students accordingly. Our placement record is strong and we have graduates working in leading airlines and hotels.



+ 1000 GLOBAL BRANDS ACROSS THE WORLD




EMPORIUM
Building a New Nation

EMPORIUM TRAINING & CONSULTANCY PVT. LTD.

 230/B, A.J.C. BOSE ROAD, KOLKATA - 700 020

 +91 98366 08888

 info@emporiumsolutions.com



www.emporiumsolutions.com